

Employee Mosaic

Icons & Descriptions



Compassion:

When a plan member calls us, he or she is usually scared, worried or upset. It's critical we show compassion while helping them. It's the right thing to do.



Loyalty:

When we choose to work for UMR, we can also choose to do more than just show up for a job. We can make a difference in the lives of our customers and we can become part of a real community with our coworkers.



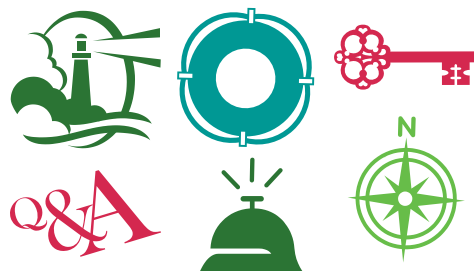
Achievement:

Good enough is not good enough. We strive to go that extra distance to make a true and positive difference, whether it's helping clients to save money, members to get back on a healthy track or our coworkers to do a job faster and more accurately. Our people have the talent and skills to accomplish great things.



Community:

UMR takes the role of community leadership seriously. Our employees give back so their communities are not only places to live but also places to call home. We get involved as individuals and as a company.



Help:

Finding the right answers for our clients and members is what we do best. Sometimes it means we need to step outside our job definitions but that's exactly what makes UMR people so special to our clients and plan members. To us, they are not just numbers but people who need help.



Education:

UMR people know their stuff—we can offer innovative and far-reaching solutions for saving money and staying healthy. We constantly search for ways to improve the health care experience for plan members and our clients.