

UMR

At a glance

UMR offers a variety of related in-house services to help customers manage their benefits plans while controlling costs including:

- Care management – utilization management, case management, disease management, maternity management and health and wellness
- Pharmacy benefits administration
- Consumer-driven health plans
- Claim recovery management
- Reinsurance products and services
- Claim repricing and provider data management software and services

UMR Facts	
Business	Offers medical, dental, vision, retiree, disability administration and a broad array of other benefits solutions
Size	<ul style="list-style-type: none"> • Largest employee benefits third-party administrator in the country • Employs more than 2,800 associates
Claim Information	<ul style="list-style-type: none"> • Processes more than 39 million health, dental and disability claims valued at more than \$10 billion annually • Handles more than 4 million phone calls each year
Clients	<ul style="list-style-type: none"> • More than 1,100 clients
Members Covered	<ul style="list-style-type: none"> • More than 2.1 million members
Network Solutions	<ul style="list-style-type: none"> • Works with UnitedHealthcare® Options network as well as numerous leased networks
Service Centers	<ul style="list-style-type: none"> • Illinois – Rockford • Iowa – Des Moines • Florida - Tampa • Kentucky – Lexington • Ohio – Cincinnati, Dayton • Oklahoma – Oklahoma City • Texas – Dallas, San Antonio • Washington - Bothell • Wisconsin – Green Bay, Onalaska, Wausau
Hospital Market	<ul style="list-style-type: none"> • Works with more than 425,000 members
Other Specialty Markets	<ul style="list-style-type: none"> • Labor and trust plans • Coalitions • Native American

