

UMR Online Services

Get Instant Access to All Your Claim and Benefits Information

The screenshot shows the UMR Member Home page. At the top, there's a navigation bar with tabs for myHome, myClaimCenter, myBenefitCenter, myCareManagementCenter, myPharmacyCenter, and myTools. The main content area is divided into several sections:

- Member Home:** A central section with a "New Online Services Features!" announcement. It explains that users can now drill down into related categories like medical, dental, or disability. Below this, it mentions that the myBenefitDecisionCenter tab has been moved under myBenefitCenter.
- Quick tips:** A section titled "Do you have an HRA or Flex account through UMR?" with a bullet point: "Click the myClaimCenter tab and then select Consumer Accounts to view your consumer account information."
- Medical Provider Directory:** A section for searching for physicians or facilities. It lists the "Provider Network: UNITED HEALTH CARE OPTIONS PPO" and includes a note about changes to on-line directories.
- Resolution Center:** A section titled "Do you have claims holding for additional information?" with two sub-sections:
 - Other Insurance:** "Complete this form to update your other insurance so we can quickly process your claims." with a "Complete Form" link.
 - Accident Details:** "Choose the appropriate family member and provide details about claims pending for accident details." with a "Complete Form" link.
- myMessages:** A table with columns for Date, From, and Subject. It currently shows "You currently have no messages."
- myProfile:** A section for updating registration information. It includes fields for Name, E-mail Address, Code, and Blank. The example code is "test@test.com" and there is an "Update Profile" link.

*To get started,
visit www.umar.com.*

UMR online services give you the information you need, when you need it. Here are just a few of the many services you'll find on our Web site:

- Displays up to five recent claims with access to all claims.
- Lists the providers in your network.
- Gives you information about other insurance and accident details.
- Summarizes claim history for all members.
- Shows current deductibles and out-of-pocket payments if applicable.
- Provides your current coverages.
- Keeps you informed about important benefit and Web news.
- Gives you access to all applicable claim forms.
- Provides Explanation of Benefits (EOB) details.



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