



Helping you save

UMR can partner with you to simplify COBRA administration and prevent undue expenses.

COBRA administration

Helping you simplify the complex

The administration of COBRA benefits can be complicated and costly if government-mandated requirements aren't met. UMR can alleviate the burden of COBRA administration with our comprehensive services. Since our software programs are web-based and menu-driven, we can program them to handle your unique situation.

Features for employers

- Compliance with federal regulations to protect client assets
- A dedicated COBRA administrator assigned to your account as well as an operations specialist during implementation
- Service for multiple qualifying events
- Mailing of all federally mandated notices and tracking during the 60-day election period
- Optional automated bank account payments
- Daily recording, processing and deposits of payments
- Monthly reports with detailed COBRA activity

Features for participants

- COBRA election and rate-change notices
- Unavailability letters for ineligible participants
- Terminated coverage letters
- Confirmation letters and payment coupons with identity protection
- General (initial) notices to newly covered employees and spouses
- Payments scanned to ensure accurate posting
- Conversion information delivered (if applicable)
- Disability status reviewed and coverage extension approved or denied

Customer service assistance is available from 7 a.m. to 7 p.m., Central Standard Time with 99 percent of calls answered in less than 10 seconds.



To find out more contact your UMR representative.



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