

The Features and Benefits of Electronic Funds Transfer (EFT)



Enjoy greater efficiencies and improved cash management

Make paper checks and remittance advices a thing of the past with electronic funds transfer (EFT). As a health care provider, you now have the opportunity to receive direct deposit of claims payments from UMR through OptumHealth Services.

Simply fill out an enrollment form to start using the OptumHealth Electronic Payments and Statements (EPS) system. More than 500,000 health care professionals have already connected with the benefits of EPS, which include:

- Fast and secure direct deposit of your claim payments
- Reduced paperwork – view your remittance advice and EOBs online
- E-mail notifications the day deposits are made
- Easy reconciliation of direct deposits with corresponding electronic remittance advice
- Reduced bank and lockbox fees and fewer lost or stolen checks
- No need to change the way you submit claims or post payments
- Easy online access to view, search, print and download information
- Free access for health care professionals

How to enroll

To enroll, download the enrollment form from www.umar.com or call the OptumHealth help desk at **1-877-620-6194 option 1** to connect with EPS.

Already enrolled with OptumHealth?

The process is even easier:

- Just contact the OptumHealth help desk at **1-877-620-6194** to verify you are set up to begin receiving UMR payments
- You should also make sure your contact information is up to date to receive e-mails when money is sent

Important note

EFT enrollment does not guarantee that all payments coming from UMR will be sent using this electronic option. EFT approval must also be received from customer groups since UMR is a third-party administrator paying claims from each customer's bank account.



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