



A UnitedHealthcare Company

Minnesota Prior Authorization Statistics for UMR, Inc.

2025 calendar year UR statistics posted per MN Insurance Code 62M.18

Based on UMR Non-ERISA ASO plans with members residing in MN.

Medical	Total	Percent			Total	Percent
Prior Authorization Requests Received	2862			Medical Appeal Requests Received	36	
Fully Approved	2520	88%		Overtured	25	69%
Adverse Determinations	290	10%		Upheld	9	25%
Partial Approvals	51	2%		Partial Overturn	2	6%
Number of Electronic Prior Authorization Requests	2210			Number of Electronic Preservice Appeal Requests	30	

Behavioral	Total	Percent			Total	Percent
Prior Authorization Requests Received	260			Behavioral Appeal Requests Received	0	
Fully Approved	228	88%		Overtured	0	
Adverse Determinations	9	3%		Upheld	0	
Partial Approvals	23	9%		Partial Overturn	0	
Number of Electronic Prior Authorization Requests	174			Number of Electronic Preservice Appeal Requests	0	

Rx (Pharmacy)	Total	Percent			Total	Percent
Prior Authorization Requests Received	333			Rx (Pharmacy) Appeal Requests Received	22	
Fully Approved	285	86%		Overtured	20	
Adverse Determinations	46	14%		Upheld	2	
Partial Approvals	2	1%		Partial Overturn	0	
Number of Electronic Prior Authorization Requests	294			Number of Electronic Preservice Appeal Requests	18	

Reasons for Prior Authorization Denials
Lack of Medical Necessity
Experimental/Investigational
Site of Service - Level of Care
IP LOC Not a Covered Benefit-ICM MD
IP LOC Not Medically Necessary-CCR MD

Visit the UMR.com website to learn more about health care, including our prior authorization and claims processes and which subset of claims go through pre-service case review, otherwise known as prior authorization.



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Physician Reviewed
IP LOC Not a Covered Benefit-CCR MD
IP LOC Not Medically Necessary-ICM MD
Quantity Limits
Reconsideration

Adverse Determination Detail

Treatment Type	Denied Request	Partial Approved	Appeal Upheld	Appeal Overturns	Appeal Partial OT
Behavioral Health	1	9	0	0	0
Chemotherapy	1	5	0	0	0
DME - Purchase	12	0	0	1	0
DME - Rental	3	0	2	0	0
Home Health Visits	4	1	0	6	0
Injectables	3	0	0	2	0
Intensive Outpatient Program - Mental Health	0	2	0	0	0
Long Term Acute Care (LTAC)	1	1	0	0	0
Medical	272	15	5	26	1
Mental Health	0	3	0	0	0
Neonatal	1	0	0	0	0
Obstetrics	1	0	0	0	0
Outpatient Behavioral Health	7	0	0	0	0
Partial Hospitalization Program - Mental Health	0	1	0	0	0
Residential - Chemical Dependence (ASAM 3.5)	1	5	0	0	0
Residential Detox (ASAM 3.7)	0	3	0	0	0
Site of Care Facility	4	0	0	6	0
Skilled Nursing Facility	1	4	0	0	0
SOS - Rad OP Hospital	8	1	0	0	0
Surgical	25	26	4	4	1

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	Totals:	345	76	11	45	2
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