

National Contracted Facility/Vendors

The following national vendors are available to provide services to UnitedHealthcare members throughout the United States. If you are covered by a plan that participates in Passport Connect® with Harvard Pilgrim, Passport Connect® with Medica, a joint offering with Harvard Pilgrim, or a customer-specific provider network, some of these national vendors may be considered non-network. If you need additional assistance, call the toll-free, member phone number on the back of your ID card.

Provider(s)	Phone Number	Website
Cardiac Diagnostic - Cardiac Monitoring Services		
LifeWatch	1-877-774-9846	www.lifewatch.com
Preventice Services	1-888-747-1442	www.preventicesolutions.com/services/preventice-services.html
Convenience Care Clinic		
MinuteClinic	1-866-389-ASAP (2727)	www.minuteclinic.com
RediClinic	1-866-607-7334	www.rediclinic.com/riteaid
The Little Clinic	1-877-852-2677	http://www.thelittleclinic.com/Pages/Home.aspx
Walgreens Healthcare Clinic	1-866-825-3227	www.walgreens.com/topic/pharmacy/healthcare-clinic
Dialysis		
DaVita Dialysis	1-866-475-7757 ext. 253706	www.davita.com
Dialysis Clinic, Inc	See website	www.dciinc.org
Fresenius Medical Care	1-866-434-2597	www.fmcna.com
DME - AED - wearable defibrillator		
ZOLL Lifecore	1-800-543-3267	www.zoll.com
DME - Ambulatory Infusion Pumps		
InfuSystem Inc	1-800-962-9656	www.infusystem.com
DME - Bone Growth Stimulator		
Bioventus	1-800-396-4325	www.bioventusglobal.com
EBI	1-800-526-2579	www.biomet.com
Orthofix	1-800-535-4492	www.orthofix.com
DME - Breast pump purchase		
Byram Healthcare	1-877-902-9726	www.byramhealthcare.com
Edgepark Medical Supplies	1-888-394-5375	www.edgepark.com

Provider(s)	Phone Number	Website
Medline Industries	1-800-633-5463	www.medline.com
Walmart Stores Inc. (d/b/a Walmart and Sam's Club)	1-800-273-3455	www.walmart.com
DME - Commodity, oxygen, respiratory		
Lincare - may be known locally by a different name; refer to website	See website	www.lincare.com
Rotech Healthcare - may be known locally by a different name; refer to website	See website	www.rotech.com
DME - Commodity, oxygen, respiratory, negative pressure wound care, manual wheelchairs		
Apria Healthcare	1-800-277-4288	www.apria.com
DME - CPM/continuous passive motion, Thermocomp, TENS		
Kinex Medical Company	1-800-845-6364	www.kinexmedical.com
Otto Bock Healthcare	1-800-328-4058	www.ottobockus.com
DME - Diabetic insulin pump and pump supplies		
MiniMed Distribution	1-877-576-6113	www.minimed.com
DME - DME - Bone Growth Stimulator		
DJO	1-800 321-9549	www.djortho.com
DME - Home INR Monitor/test strips		
Roche Diagnostics Corp	1-800-779-7616	http://www.coaguheck-usa.com/coaguheck_hcp/en_US/home/coaguheck-products/coaguheck-xs-system.html
DME - Home PT/INR		
Alere Home Monitoring	1-800-504-4032	http://www.ptinr.com/
DME - Incontinence, diapers, soft goods and wound care supplies		
Medline Industries	1-800-633-5463	www.medline.com
DME - Mail order disposable medical supplies including Medicare-covered diabetic supplies (blood glucose monitors, test strips and lancets)		
Byram Healthcare	1-877-902-9726	www.byramhealthcare.com
Edgepark Medical Supplies	1-888-394-5375	www.edgepark.com
McKesson Patient Care Solutions	1-855-404-6727	www.mckesson.com/providers/home-care/mckesson-patient-care-solutions
DME - Mobility products - custom/complex power wheelchairs and seating systems		

Provider(s)	Phone Number	Website
Hoveround Corporation	1-888-225-1547	www.hoveround.com/MobilityNow
Numotion	1-888-232-1333	www.numotion.com
DME - Negative pressure wound pump and wound care surfaces/beds		
KCI USA	1-800-275-4524	www.kci1.com
DME - Orthotics		
Dynasplint Systems	1-800-638-6771	www.dynasplint.com
DME - Orthotics and Prosthetics		
Linkia Orthotics & Prosthetics	1-877-754-6542	www.linkia.com
DME - Respiratory high frequency chest compression oscillation system (vest)		
Advanced Respiratory	1-800-426-4224	www.thevest.com
Electromed	1-800-462-1045	http://www.smartvest.com/
RespirTech	1-800-793-1261	www.respirtech.com
DME - Speech generating device		
Tobii Dynavox Systems	1-800-344-1778	www.dynavoxtech.com/tobii-dynavox
DME - TENS units		
Electrostim Medical Services, Inc	1-800-588-8383	http://www.wecontrolpain.com
Zynex Medical	1-800-495-6670	www.zynexmed.com http://www.zynexmed.com/
DME - Wound care supplies for residents of nursing homes		
Gordian Medical, Inc	1-800-568-5514	www.amtwoundcare.com
DME - Wound care surfaces		
Hill Rom	1-800-445-3730	www.hill-rom.com
Hearing Aid Services - Hearing aid services / hearing testing, evaluation, hearing aid selection and fitting		
EPIC Hearing Health Care	1-866-956-5400	www.epichearing.com/
hi HealthInnovations	1-866-926-6632	www.hihealthinnovations.com
Home Health		
Bayada Nurses	1-800-305-3000 / 1-888-422-9232	www.bayada.com
Heartland Healthcare Services	1-800-736-4427 / 1-419-252-5500	www.hcr-manorcare.com or www.heartlandhomehealth.com
Innovative Senior Care	See website	www.brookdaleliving.com/Innovative-senior-care.aspx

Provider(s)	Phone Number	Website
Maxim Health Care Services	1-800-899-9525	www.maximhomecare.com
PSA Healthcare	1-770-441-1580	www.psahealthcare.com
Home Health Care and Home Infusion - Women's health - high risk OB / prenatal care		
Optum Women's and Children's Health	1-800-950-3963	www.alere.com
Home Infusion		
Basic Home Infusion	1-888-822-7428	www.basichomeinfusion.com
Biologics	1-800-856-1984	www.biologicsinc.com
BioScrip Infusion Services	1-866-788-7710	www.bioscrip.com
BriovaRx Infusion Services	1-877-306-4036	www.axelacare.com
Lincare Infusion Services	See website	www.lincare.com
Option Care (Formerly Walgreens Infusion Services)	1-866-827-8203	www.optioncare.com
Home Sleep Testing		
NovaSom	1-877-753-3776	www.novasom.com
Virtuox	1-877-337-7111	www.virtuox.net
Watermark Medical	1-877-710-6999	http://www.watermarkmedical.com/
Hospice - Home and inpatient		
AseraCare Hospice	See website	www.aseracare.com
Heartland Healthcare Services	1-800-736-4427 / 1-419-252-5500	www.hcr-manorcare.com or www.heartlandhomehealth.com
Optum Palliative and Hospice Care	1-877-273-5534	www.optumhospice.com
Laboratory - Anatomic pathology - including dermatopathology		
Bako Integrated Physician Solutions	1-877-376-7284	www.bakocts.com
Laboratory - Anatomic pathology - including dermatopathology, gastroenterology, genitourinary, hematology and gynecological pathology		
AmeriPath	1-800-354-3449	www.ameripath.com
StrataDx Pathology	1-800-325-7284	www.stratadx.com
Laboratory - BRCA for breast & ovarian cancer; COLARIS for colon & endometrial cancer; MELARIS for melanoma & pancreatic cancer; Theraguide 5-FU		
Myriad Genetic Laboratories	1-800-469-7423	www.myriad.com
Laboratory - Clinical, pathology and genetic testing		

Provider(s)	Phone Number	Website
ARUP Labs	1-800-522-2787	www.aruplab.com
BioReference Laboratories	1-800-229-5227	www.bioreference.com
Laboratory Corporation of America	1-888-522-2677 (1-888-LABCORP)	www.labcorp.com
Laboratory - Dialysis testing		
Nationwide Laboratory Services	1-888-377-3522	www.nationwidelab.com
Laboratory - Drug testing, medication monitoring		
Dominion Diagnostics	1-800-511-8427 / 1-800-711-6974	www.dominiondiagnostics.com
Laboratory - Fecal DNA screening		
Exact Sciences Laboratories	1-844-870-8870	www.cologuardtest.com
Laboratory - Genetic testing		
Foundation Medicine, Inc.	1-888-988-3639	www.foundationmedicine.com
GeneDx	1-301-519-2100	www.genedx.com
Natera, Inc	1-650-249-9090	www.natera.com
Sequenom Laboratories	1-877-821-7266	www.sequenom.com
Laboratory - Genetic testing (OncotypeDx)		
Genomic Health	1-888-662-6897 (1-888-ONCOTYPE)	www.genomichealth.com
Laboratory - Genetic testing, hereditary screening		
Invitae Corporation	1-800-436-3037	invitae.com
Laboratory - Laboratorio		
Lineagen, Inc	1-801-931-6200	www.lineagen.com
Laboratory - Molecular Diagnostics		
Clariant	1-888-443-3311	www.clariant.com
ColorGenomics	1-650-651-7130	www.color.com
Veracyte	1-888-9AFIRMA	www.veracyte.com
Laboratory - Molecular Oncology		
NeoGenomics Laboratories, Inc	1-866-776-5907	neogenomics.com
Laboratory - Nerve Pathology (ENFD)		
Therapath Neuropathology	1-800-681-4338	www.therapath.com

Provider(s)	Phone Number	Website
Laboratory - Oncometrix, hematopathology, gastrointestinal pathology, dermatopathology, gynecologic pathology		
Poplar Healthcare	1-888-244-7284	www.poplarhealthcare.com
Laboratory - Predictive genetic testing for breast cancer patients (MammaPrint)		
Agendia	1-888-321-2732	www.agendia.com
Laboratory - Predictive genetic testing for cardiac abnormalities		
CardioDx	1-866-941-4996	www.cardiodx.com
Laboratory - Prenatal testing		
Ariosa Diagnostics	1-855-927-4672	www.ariosadx.com
PerkinElmer Laboratories	1-888-762-4000	www.perkinelmer.com
Laboratory - Specialty genetic testing		
Integrated Genetics	1-800-357-5744	www.integratedgenetics.com
Laboratory - Specialty infectious disease diagnostic testing, molecular biology, immunology and serology		
Medical Diagnostic Laboratories	1-877-269-0090	www.mdlab.com
Laboratory - Specialty laboratory		
Ambry Genetics	1-866-262-7943	www.ambrygen.com
Counsyl	1-888-COUNSYL (1-888-268-6795)	www.counsyl.com
Good Start Genetics	1-855-765-0845	www.goodstartgenetics.com
Laboratory - Specialty oncology genetic testing		
Integrated Oncology	1-800-447-5816	www.integratedoncology.com
Laboratory - Telephonic genetic counseling services		
Informed Medical Decisions	1-800-975-4819	www.informeddna.com
Laboratory - Therapeutic medication monitoring, drug testing		
Aegis Sciences Corporation	1-800-533-7052	www.aegislabs.com
Alere Toxicology	1-800-340-4029	www.aleretoxicology.com
Essential Testing	1-855-623-0623	www.etlab.org
Millennium Health	1-877-451-3534	www.millenniumlaboratories.com
Precision Diagnostics	1-800-635-6901	www.precisiondxlab.com
Renova Health	1-844-RENNOVA	www.renovahealth.com
Tribal Diagnostics	1-405-896-2978	www.tribaldiagnosics.com

Provider(s)	Phone Number	Website
Laboratory - Xpress Lung test		
Indi	1-855-977-3797 (1-855-Xpresys)	www.indidx.com
Other Specialty Services - Optical services - medical benefits only		
Shopko Eyecare	1-800-791-7333	www.shopko-optical.com
Other Specialty Services - Urgent care services		
Concentra Health Services	See website	www.concentra.com
Specialty Pharmacy		
BioScrip	1-866-788-7710	www.bioscrip.com
BriovaRx	1-866-218-7398	www.briovarx.com
OptumRx	1-866-218-7398	www.optumrx.com
Specialty Pharmacy - Carticel only		
US Bioservices	1-888-518-7246	www.usbioservices.com
Specialty Pharmacy - Infertility		
Freedom Fertility Pharmacy	1-800-660-4283	www.freedomfertility.com
Specialty Pharmacy - Makena and other limited distribution specialty drugs		
Caremark	1-877-287-1234	www.caremark.com
Specialty Pharmacy - Prolastin and Eleyso		
Dohmen Life Sciences	1-866-336-1336	www.dohmen.com
Specialty Pharmacy - Xolair only		
Walgreens Specialty Pharmacy	1-888-282-5166	www.walgreenshealth.com
Specialty Pharmacy and Home Infusion - Enzyme Deficiency, Immune Globulins (IVIG), Pulmonary Hypertension		
Accredo Health Group	1-800-803-2523	www.accredo.com
Transplant		
Transplant Services		https://www.myoptumhealthcomplexmedical.com/gateway/public/transplants/transplantLinks.jsp
Transportation - Fixed-Wing Air Ambulance		
AirCARE1 International	1-877-760-7760	www.airambulanceone.com
AMR Air Ambulance	1-800-424-7060	www.amr-airambulance.com
Medway Air Ambulance	1-800-233-0655	www.medwayairambulance.com

Provider(s)	Phone Number	Website
Urgent Care - Urgent care services		
MedExpress Urgent Care	See website	www.medexpress.com
Vaccine Program - Influenza (Trivalent, Quadrivalent, High Dose, Intradermal), Pneumonia, Zostavax, Tdap, Meningococcal, Hepatitis B, HPV , MMR, MMRV, Varicella, Hepatitis A/B combo. TDAP (Tetanus, Diphtheria & Pertussis), Shingles (Zostavax), Meningitis, HPV, and Hepatitis B (age 15 and up). Worksite Clinics and Retail locations		
Albertsons (d/b/a Albertsons Sav-on, Albertsons Osco)	1-877-276-9637	www.albertsons.com/pharmacy/immunizations/
CVS Pharmacy (d/b/a CVS Pharmacy, Long's Drug, CarePlus Pharmacy)	1-888-358-7468	www.cvs.com/promo/promoLandingTemplate.jsp?promoLandingId=get-vaccinated
H-E-B	1-210-938-8357	www.heb.com/pharmacy/services/immunizations.jsp
Harris Teeter	See website	www.harristeeter.com/in_our_stores/departments/pharmacy/flu_shots/details.aspx
Kmart Pharmacy	1-800-349-0764	www.pharmacy.kmart.com
Meijer Pharmacy	1-877-363-4537	www.meijer.com/pharmacy
New Albertsons d/b/a Acme Sav-on, Jewel-Osco, Star Markets, Shaws Osco, Safeway	1-877-276-9637	www.jewelosco.com/pharmacy/immunizations-3/
Publix Pharmacy	1-800-242-1227	www.publix.com/pharmacy-wellness/pharmacy/preventive-care/vaccinations
Rite Aid Pharmacy	1-800-RITEAID / 1-800-748-3243	www.riteaid.com
Safeway, Inc. d/b/a Safeway, Carrs, Pak'N Save, Pavilions, Randalls, Thom Thumb	1-877-723-3929	www.safeway.com/shopstores/pharmacy
ShopKo Pharmacy	1-800-791-7333	http://pharmacy.shopko.com/flushots.php
The Kroger Co. (d/b/a Fred Meyer, Smith's Food & Drug Center, Ralphs Grocery, Dillons, Tom Thumb, Kwik Shop, Frys, King Soopers, Jay C, QFC, Bakers, City Market, Owens, Payless, Gerbes, Roundy's, Copps, Mariano's, Metro Market, Pick 'N Save)	See website	www.kroger.com/topic/pharmacy/#/vaccinations-made-easy

Provider(s)	Phone Number	Website
United Supermarkets (d/b/a United Supermarket, Albertsons Market, Amigos, Market Street)	1-877-276-9637	www.unitedsupermarkets.com
Walmart Stores Inc. (d/b/a Walmart and Sam's Club)	See website	www.walmart.com
Vaccine Program - Influenza (Trivalent, Quadrivalent, High Dose, Intradermal), Pneumonia, Zostavax, Tdap, Meningococcal, Hepatitis B, TDAP (Tetanus, Diphtheria & Pertussis), Shingles (Zostavax), Meningitis, and Hepatitis B (age 18 and up). Worksite Clinics and Retail locations		
Walgreens Immunization (d/b/a Walgreens, Duane Reade)	1-800-925-4733	https://www.walgreens.com/pharmacy/immunization
Virtual Visits		
America Well		www.americanwell.com
Doctor on Demand, Inc.		www.doctorondemand.com

DME - DURABLE MEDICAL EQUIPMENT is certain medical equipment that is ordered by your doctor for use at home. DME includes but is not limited to: wheelchairs, crutches, hospital bed, IV infusion pump, oxygen equipment, nebulizer, and walker.

HOME HEALTH/HOME INFUSION CARE can either be a licensed facility or medical personnel that can provide health care services in the home. Services include but are not limited to nursing visits for infusion services or wound care.

LABORATORY means diagnostic testing including routine blood and urine analysis, anatomic pathology, surgical pathology, and specialty or esoteric services.

SPECIALTY PHARMACY PROVIDER provides specific drug products directly to customers or physicians.

WOMEN'S HEALTH is limited to home uterine monitoring services.