

UMR

At a glance

UMR offers a variety of related in-house services to help customers manage their benefit plans while controlling costs including:

- Care management – utilization management, disease management and health & wellness
- Pharmacy benefits administration
- Claim recovery management
- Reinsurance products and services
- Claim repricing and provider data management software and services
- Non-network claims cost containment

UMR Facts	
Business	Largest, truly national TPA in the United States that offers medical, dental, vision, disability administration and a broad array of other benefits solutions
Size	<ul style="list-style-type: none"> • Largest employee benefits third-party administrator in the country • Nearly 4,000 employees
Claim Information	<ul style="list-style-type: none"> • Process more than 39 million health, dental and disability claims valued at more than \$10 billion annually • Handle more than 4 million phone calls each year
Clients	• Over 1,260 private and public sector clients
Members Covered	• Over 2.8 million medical plan members
Network Solutions	• Work with UnitedHealthcare® Options network as well as numerous leased PPO and PHO networks
Service Centers	<ul style="list-style-type: none"> • Illinois – Rockford • Iowa – Des Moines • Kentucky – Lexington • Ohio – Cincinnati • Oklahoma – Oklahoma City • Texas – San Antonio • Wisconsin – Green Bay, Onalaska, Wausau
Hospital Market	• Work with more than 135 hospitals and health care customers with nearly 450,000 members
Other Specialty Markets	<ul style="list-style-type: none"> • Retiree carve-out • Labor and trust plans • Coalitions • Native American

