Tennessee Prior Authorization Cases for UMR Inc.
Commercial Non-ERISA ASO self-insured employer groups

Pre-Service Case Review

The following information is provided to comply with a regulatory requirement for the state of Tennessee to disclose information for services requiring prior authorization.
The following chart includes the number of cases receiving approval, denial and partial (mixed) decisions during the 2024 calendar year.

Prior Auth Case Information	
Case Decision	**Total**
Fully Adverse Determination	**580**
Fully Approved	**21692**
Fully Mixed Decision	**284**

Number of Prior Authorization Requests Appealed	**30**
Number of Prior Authorization Requests Overturned	**19**

Average Time between Prior Auth Submission and Response	**3.21 days**
Average Time between Appeal Submission and Response	**15.54 days**

Top Five (5) Reasons for Denials
Physician Reviewed
IP LOC Not Medically Necessary-ICM MD
IP LOC Not Medically Necessary-CCR MD
Appeal 1st Level
IP LOC Not a Covered Benefit