UMR-Optum Rx online integration



UMR

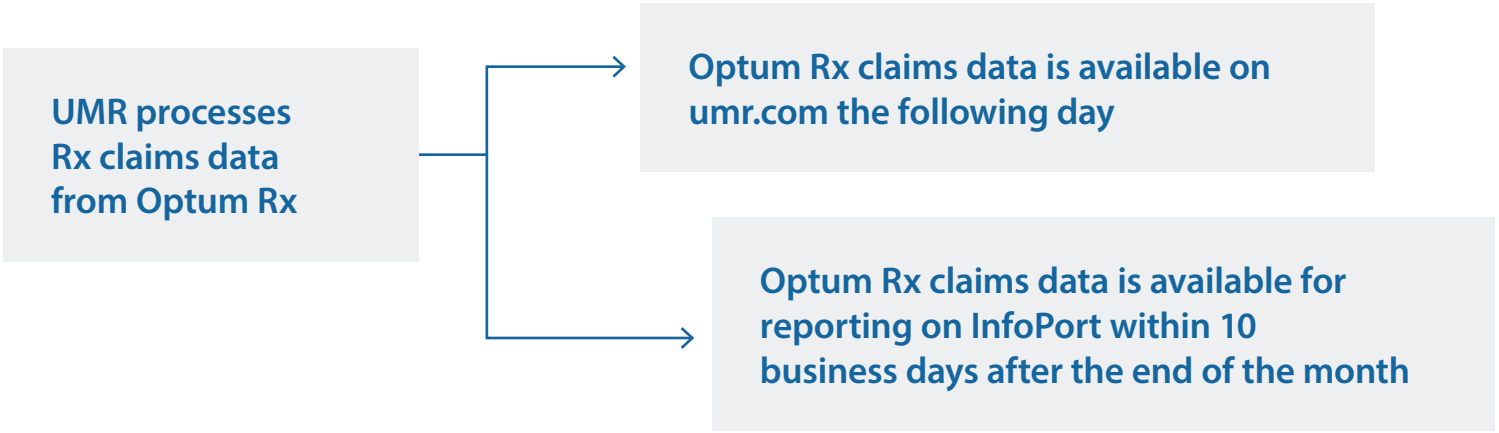
A UnitedHealthcare Company

Optum Rx connectivity on umr.com

Full pharmacy benefit management (PBM) integration on **umr.com** includes both pharmacy claims information and prescription benefits dollars feeding into the deductible and/or out-of-pocket accumulators on **umr.com**.

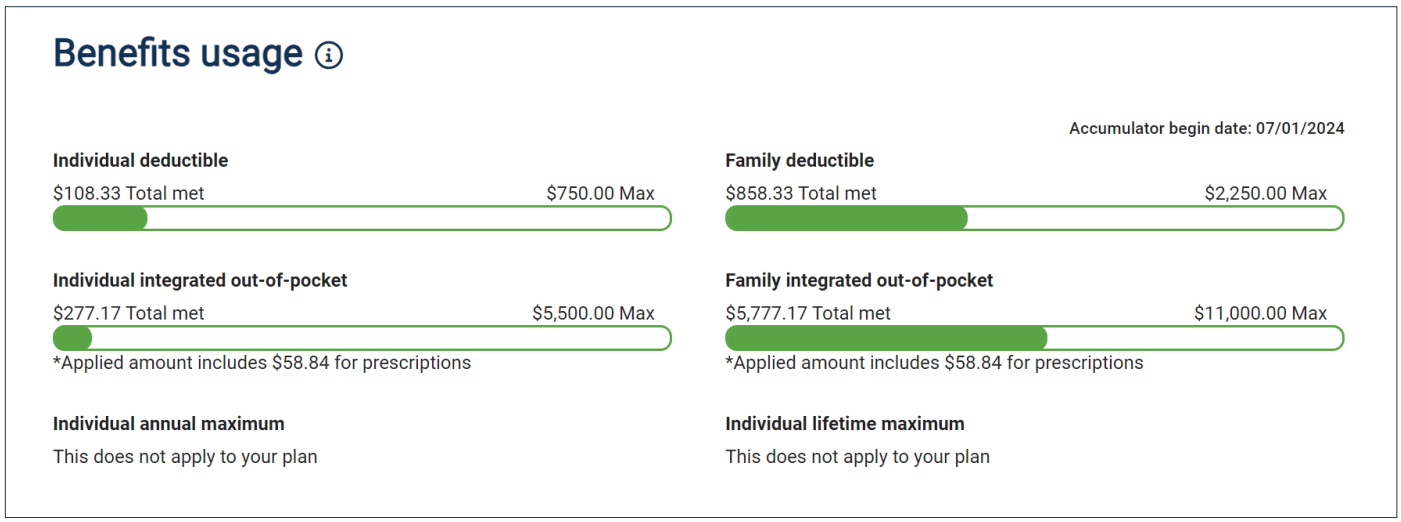
Rx claims information and Rx accumulator amounts are fed into the portal from 2 different sources. So there may be a discrepancy in what a member sees on the portal. Members will likely see updates to accumulators before they would see Rx claims in **umr.com**.

Rx claims data flows into **umr.com** for Optum Rx on a scheduled basis, for example weekly, on Thursdays, etc. This claims data flows into the portal the night it is received, meaning updated Rx claims information will display on **umr.com** the following day.



Prescription benefits accumulator information follows a separate process, and therefore may reflect different information and amounts.

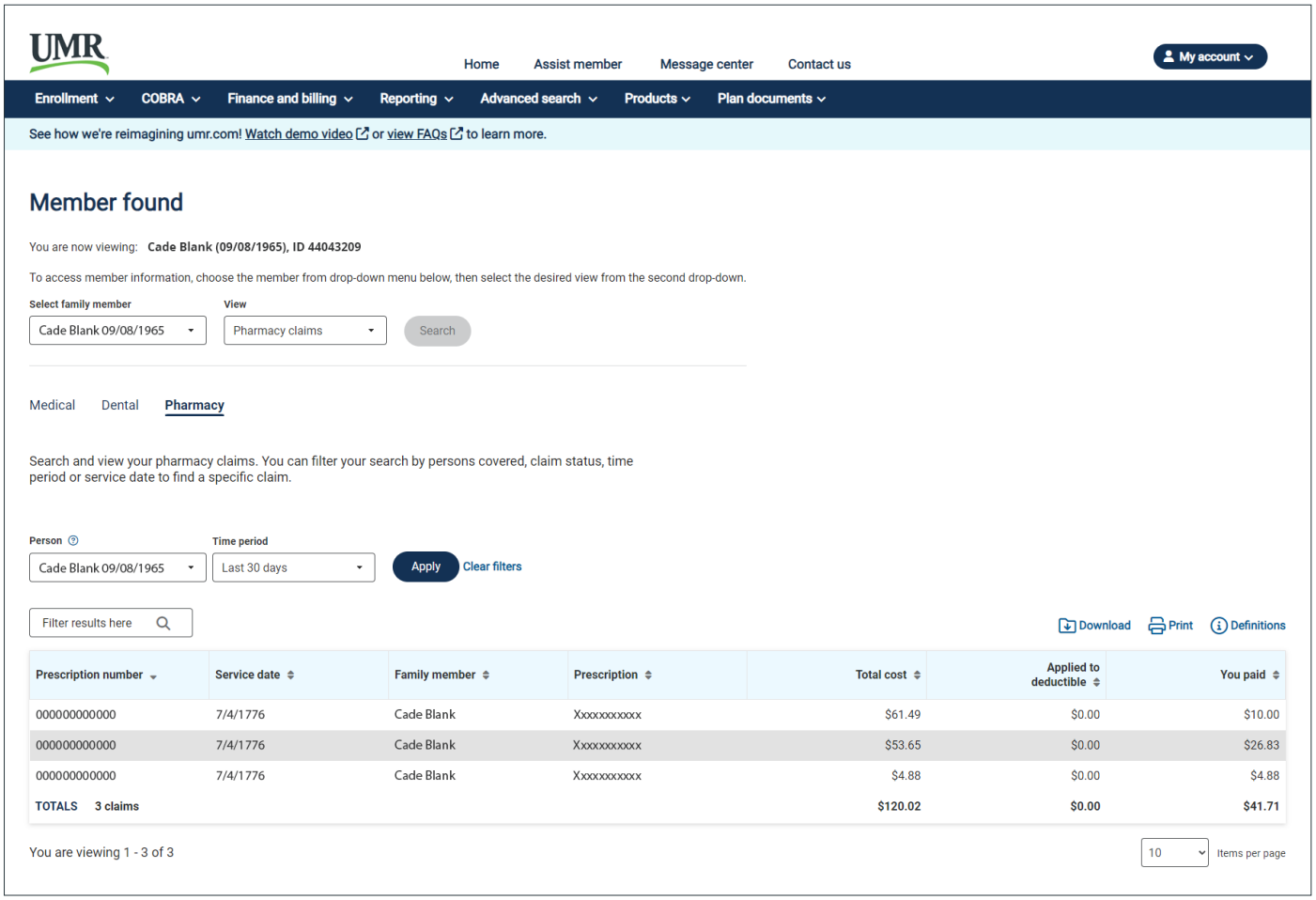
Each day, Rx dollar amounts applied to accumulators are sent over and updated on **umr.com**. This process is supported by the integration support team.



(Fictionalized data)

Assist member

Authorized employer users for customers with Optum Rx with full PBM integration can view pharmacy claim activity and dollar amounts applied to members' deductible and out-of-pocket accumulators.



(Fictionalized data)

View more pharmacy data through the Finance and billing menu

InfoPort

Optum Rx pharmacy information is incorporated in the UMR transactional data reporting tool. Data from the weekly reporting files provided by Optum Rx is loaded to InfoPort℠ within 10 business days of the end of the month (typically by day 5 of the following month). Employer users can generate reports showing pharmacy data as summary totals or view details specific to the report template selected.

Pharmacy reports

Optum Rx plan reports show your monthly benefits utilization. You'll find detailed information on brand vs. generic utilization, formulary vs. non-formulary prescriptions and much more. Data provided by Optum Rx will post the final week of the following month (typically by day 24).

Optum Rx check reconciliation report

Optum Rx claims totals are included on the UMR check register. These reports are posted 3 to 4 days after the end of the invoice cycle and show rolled up totals by subset with corresponding claim details. Access to these reports requires personal health information (PHI) authorization, because the data includes member names, prescription information, plan, class and financial amounts.

Benefit notices

Optum Rx customers can also choose the option to receive benefit notifications through **umr.com**. These notices are based on daily accumulator files and can be found in the same location as pharmacy claim activity. Notices are generated 10 days after a prescription is filled to avoid point of sale reversals, for example when a member doesn't pick up their prescription.

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